

## 1. Prices And Payment

**8.1** The Price for both Subscription and Non-Subscription Services, where not set out on the Website, can be found by contacting PaymentsCompliance.

**8.2** Unless otherwise expressly set out to the contrary, any Price quoted on the Website shall be exclusive of any applicable taxes which shall be payable by you.

**8.3** Where you are a Subscriber or you order Regulatory Reports by way of an Order Form, payment of the Price shall be due on or before the Due Date.

**8.4** Where you place an Online Order for any Report, payment of the Price shall be due at the time you place the Order.

**8.5** Where you order Bespoke Reports:

(a) payment of 50% of the Price shall be due up-front ("Deposit");

(b) the remaining 50% of the Price shall be due on completion of the research and provision by PaymentsCompliance of the Bespoke Report to you;

(c) additional fees may be payable where the research goes beyond the scope initially agreed, or where you request further information to be included within the Bespoke Report, subject always that such additional fees shall be agreed with you prior to additional work being carried out; and

(d) for the avoidance of doubt, PaymentsCompliance shall not be required to commence work on the Bespoke Report until receipt of the Deposit in cleared funds.

**8.6** Where you are a Subscriber, you shall be sent a renewal reminder ("Renewal Reminder") one month prior to termination of your Licence. Such Renewal Reminder shall set out the Price for any renewal. If you wish to renew your subscription, you shall be required to confirm such renewal in writing or by email to PaymentsCompliance.

**8.7** You acknowledge and agree that the Price may be subject to change or variation from time to time, subject always that any changes to the Price shall be notified to you in writing and shall not be applicable to you once you have submitted your Order Form. For the avoidance of doubt, if you choose to renew an existing subscription, such renewal shall be subject to any change in Price, such change to be notified to you in advance of renewal.

**8.8** You may pay for your Order by cheque, credit or debit card or by other form of payment acceptable to and agreed by PaymentsCompliance.

**8.9** PaymentsCompliance reserves the right to deny access to any of the Services where PaymentsCompliance has not received payment of the Price and any additional charges, including without limitation any applicable taxes. Full payment is due within 30 days of receipt of signed order form.

**8.10** Where payment or any part thereof is not made for the Services by the Due Date of the Invoice, PaymentsCompliance reserves the right to charge interest on any unpaid amounts at the rate of 5% above the Bank of England base rate from time to time.

**8.11** In the event that PaymentsCompliance is for any reason unable or unwilling to continue providing access to the Website and Materials, without any fault on your part, PaymentsCompliance agrees, on request, to refund a pro-rated portion of any of the Price paid in advance by you for any unused term of your Licence, provided that this shall be the sole and exclusive remedy available to you in such an event.

**8.12** PaymentsCompliance may use third-party payment handlers to process your payment. By placing an order with PaymentsCompliance for any of the Services you agree that you have given PaymentsCompliance permission to do so.

